



North End House Limited

31a North End House
Fitzjames Avenue
London, W14 0RT

1st December 2016

Dear Leaseholder,

Re: North End House Ltd: Newsletter No. 23

This is a long awaited newsletter following a rather difficult period with a feisty AGM and EGM. I hope the dust is now settled and we can look forward to a productive 2017 and beyond.

We had our first full Board Meeting with the new members - Mrs Leila Buheiry, Mr Amanj Fatah and Mr Joachim Neukam along with the existing members. The meeting was productive and smooth sailing with goodwill from all to work towards providing a good service to the shareholders at North End House.

I am pleased to announce that the High Level External Redecorations will begin early in the New Year - I hope by the beginning of February - and likewise the Standalone Porter's Lodge around early March. We aim to get 93a in habitable order at the same time, if not earlier, to be rented out. The other major outstanding maintenance project is the Fire Escape Stairs. I hope again will be initiated before the end of March 2017. An update of this will be provided in the next newsletter.

I was pleased to see that the majority of shareholders were keen to progress with the change in the gates around the complex. The progress of this and details will be circulated before the next financial year. On this subject, there was a discussion amongst the Board on how best to go about it. Your input on this would be welcome. We look forward to hearing from you about it.

The other Board discussion that took place at the board meeting that would impact directly on you would be how best to communicate with shareholders regarding changes at North End House. The following were the suggestions:

1. Direct discussion by one of the Directors with each shareholder on a regular basis.
2. Organise informal gathering of shareholders once a quarter as we did for the EGM.
3. Communication through newsletters.

Unless you have any other suggestions, we look forward to hearing from you with regards to the above three choices. Once we get your feedback, we will let you know how best this would take place.

Again, I would like to invite shareholders to make an appointment through the office for meetings with myself on the first Monday of each month unless there is bigger demand, in which case, it will be once a fortnight. Any communication to the Chairman or Directors, please use the following emails – kishore@northendhouse.com or northendhouse@btconnect.com

Once again, I must reiterate that all communication must come through the office or cced to Flavinda.

On another matter that usually crops around Christmas – delivery of parcels and boxes. Residents are requested to kindly leave the flat keys with porters if they are expecting parcels and boxed deliveries as there is no space for storage in the temporary lodge. This way you can order the parcels and have the porters open the doors of your flat to let the deliverymen in to keep the parcels inside the flat.

As of 1st January 2017, we will be sending out all communications regarding North End House via emails to those residents who have access to a computer. Please provide us with your email ID. For those residents who still prefer hard copies, we will continue to send them by post. We are looking to make this a paperless office.

Yours sincerely,

The Board
North End House Limited